### THE RIGHT PRIVATIZATION: WHY PRIVATE FIRMS IN PUBLIC INITIATIVES NEED GOOD GOVERNMENTS

#### Sergio G. Lazzarini

Chafi Haddad Professor of Management, Insper



#### **GOVERNMENT FAILURE LEADS TO POOR SERVICES AND BAD INVESTMENTS**



**"PRIVATIZATION" THE SOLUTION?** 

#### **A CONTROVERSIAL CASE: PRISONS**

The New York Times

### Inside a Private Prison: Blood, Suicide and Poorly Paid Guards

**By Timothy Williams** 

April 3, 2018



Surveillance footage recorded in East Mississippi Correctional Facility shows prison guards taking nearly 30 minutes to respond to an assault on an inmate.

#### **OLIVER HART AND THE COST-QUALITY TRADE-OFF**



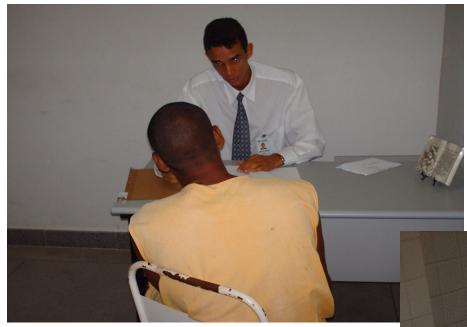
Private operators have higher incentives to be productive...

... but they may cut costs at the expense of (noncontractible) "quality" (Hart, Shleifer and Vishny, 1997).

Private management therefore has an ambiguous effect on *effectiveness*:

 $Effectiveness = \frac{Social benefits ("quality")}{Costs}$ 

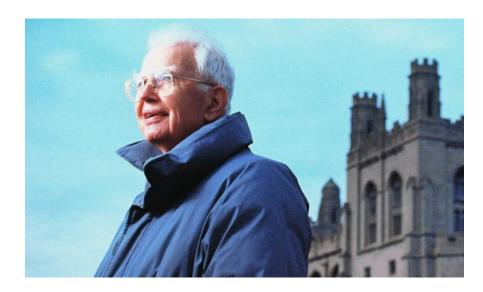
#### PRIVATELY OUTSOURCED PRISONS IN PARANÁ, BRAZIL (1999-2006)



Private operation with public supervision attenuated the cost-quality trade-off (Cabral, Lazzarini and Azevedo, 2010, 2013).



#### **RONALD COASE AND THE LIGHTHOUSE**



Public goods do not need public management.

Embrace "the richness of the social alternatives between which we can choose" (Coase, 1974).



#### WILL PRIVATE OPERATORS TARGET VULNERABLE GROUPS?



Paulo Egydio de Oliveira School, São Paulo, Brazil (PUBLIC)



Ken Ade School, Lagos, Nigeria (PRIVATE)

#### WHEN INCLUSION IS A PRIORITY



### A THEORY OF JUSTICE

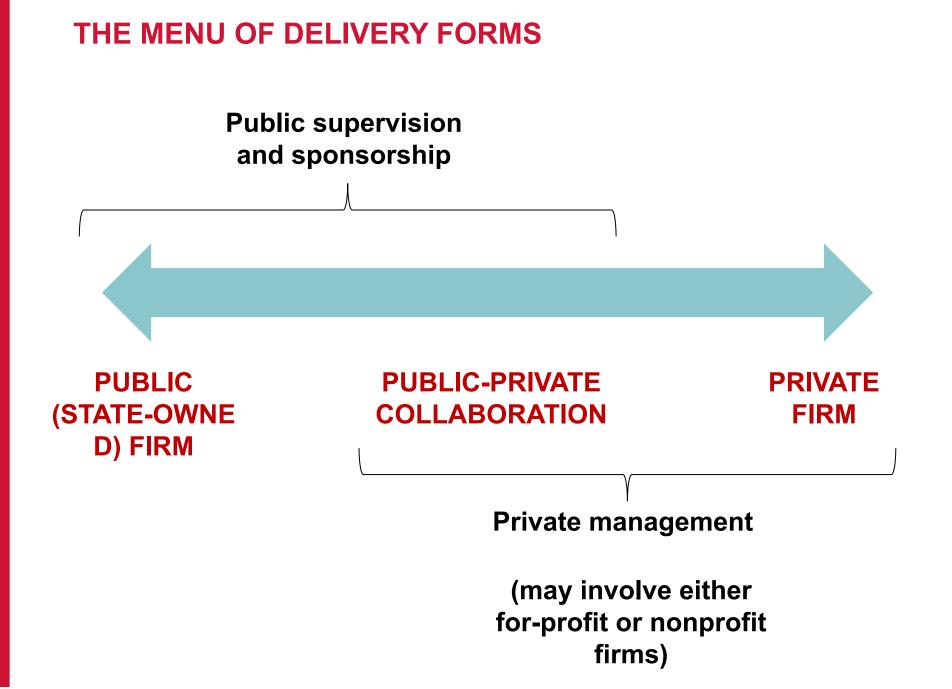
JOHN RAWLS

REVISED EDITION

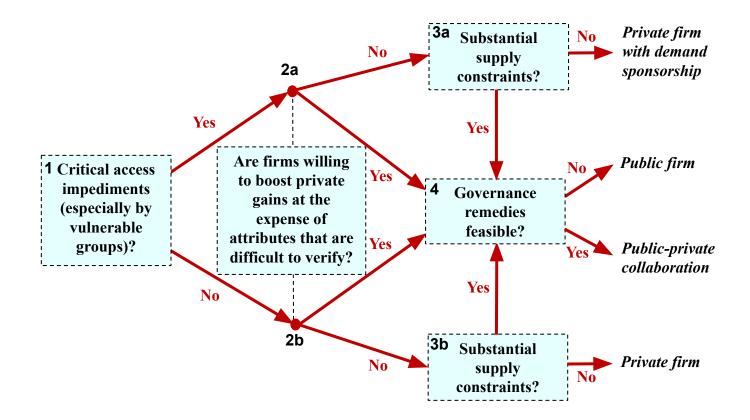
achieved "either by subsidizing private schools or by establishing a public school system."

In education: inclusion

"... the question then becomes one of comparison of possible alternatives" (Rawls, 1971, 1999).



#### **A SIMPLIFIED DECISION TREE**



#### **ALL DELIVERY FORMS NEED GOOD GOVERNMENTS**



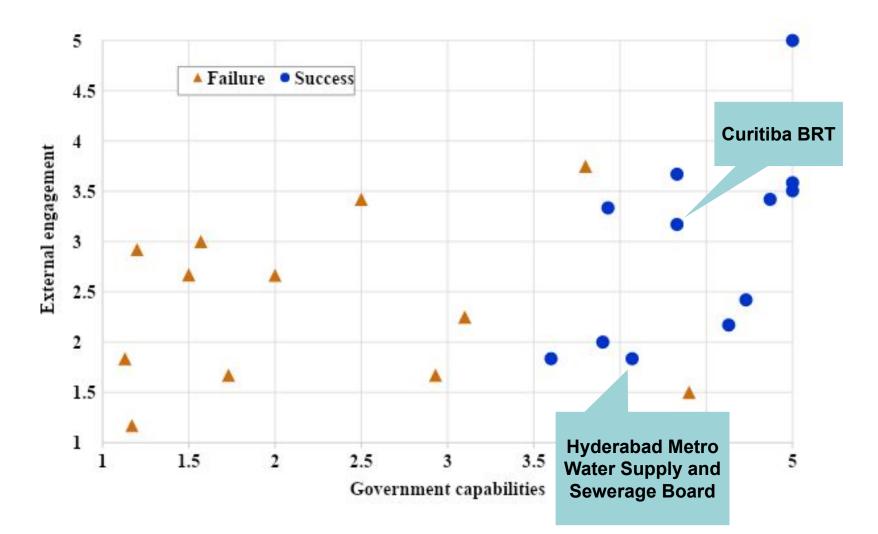
Bus rapid transport (BRT) system in Curitiba, Brazil



https://viatrolebus.com.br/2021/04/curitiba-diz-que-passageiros-com-covid-representam-apenas-0 03-dos-usuarios/

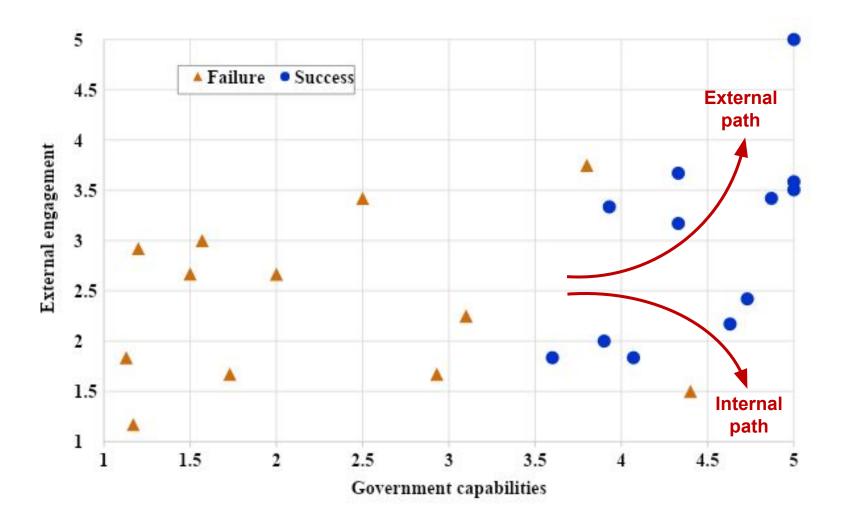
#### **MULTIPLE ROADS LEAD TO ROME**

#### Public initiatives in Brazil, India, and South Africa. "Success" as evidence of effectiveness (Lazzarini, Ito, Pongeluppe, Medeiros and Ovanessoff, 2020)



#### **MULTIPLE ROADS LEAD TO ROME**

#### Public initiatives in Brazil, India, and South Africa. "Success" as evidence of effectiveness (Lazzarini, Ito, Pongeluppe, Medeiros and Ovanessoff, 2020)



#### **BEYOND (GENERAL) STATE CAPACITY: GOOD GOVERNMENTS ARE ISLANDS OF CAPABILITIES**

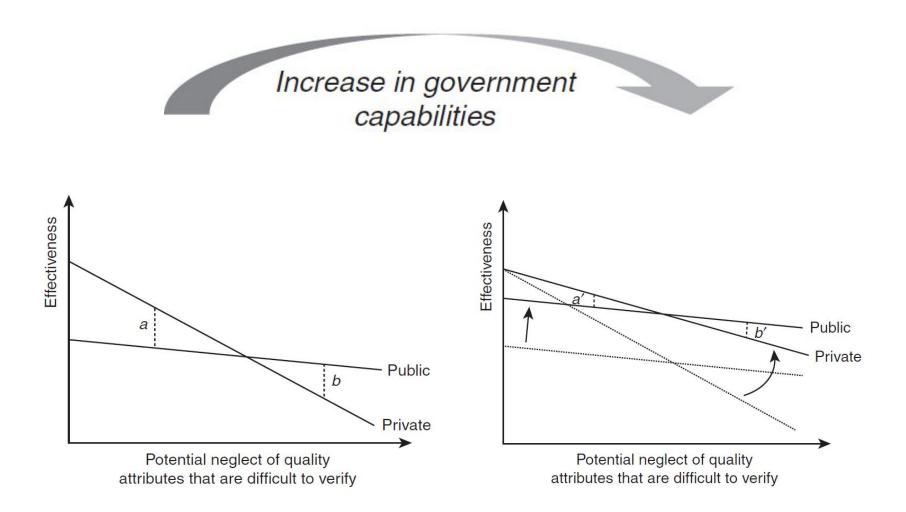


https://guidetothephilippines.ph/trips-and-experiences/outdoor-adventures-1/hundred-islands-pang asinan-private-day-tour-with-transfers-from-manila

Dimensions of government capabilities:

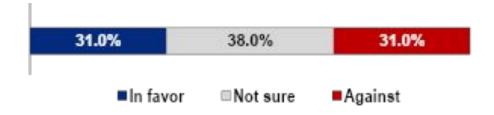
- Policy making.
- Mobilization.
- Execution.
- Accountability.
- Commitment (to follow a mandate).
- Collaboration (external and internal).

#### CAPABLE GOVERNMENTS ENCOURAGE PLURAL FORMS



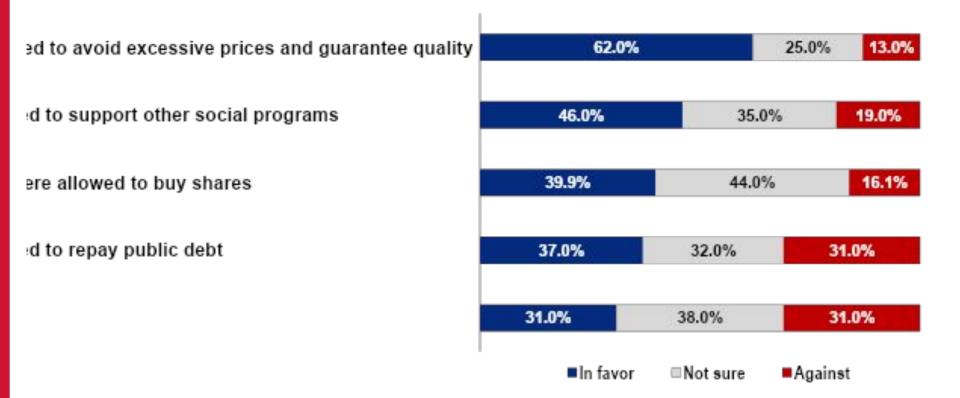
#### GOOD GOVERNMENTS INCREASE THE LEGITIMACY OF PRIVATIZATION

Survey with Brazilian respondents: "Do you support the privatization of state-owned enterprises?"



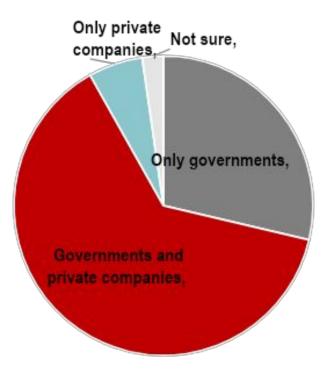
#### GOOD GOVERNMENTS INCREASE THE LEGITIMACY OF PRIVATIZATION

# Survey with Brazilian respondents: "Do you support the privatization of state-owned enterprises?"



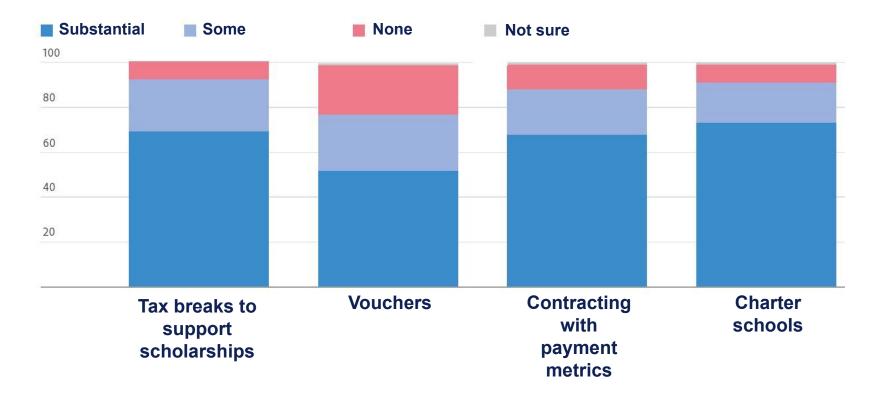
# AND THE POPULATION SEEMS TO VALUE PLURAL SOLUTIONS...

Another survey: "Public services should be provided by..."



#### THE TYPE OF ARRANGEMENT MATTERS

# In education: "To what extent each arrangement could improve education in Brazil?"



Source: Survey conducted in partnership with Datafolha; 2,072 respondentes, July 8-19, 2021. https://www1.folha.uol.com.br/mercado/2021/10/servico-publico-e-gestao-privada-sem-tabu.shtml

#### ANOTHER REMEDY: "COMPLETING THE CONTRACTS"

Peterborough prison, United Kingdom. The focus of the first social impact bond (SIB)







https://www.thinknpc.org/blog/post-peterborough-lets-keep-debating-the-value-of-sibs/



... POTENTIALLY ATTRACTING INVESTORS THAT SEEK PROFITABILITY AND IMPACT

Survey with 294 *impact investors*: total assets of US\$ 404 billion at the end of 2019 ANNUAL IMPACT INVESTOR SURVEY 2020

THE TENTH EDITION

#### OUTCOME-BASED CONTRACTS ANNOUNCED SINCE THE PETERBOROUGH SIB



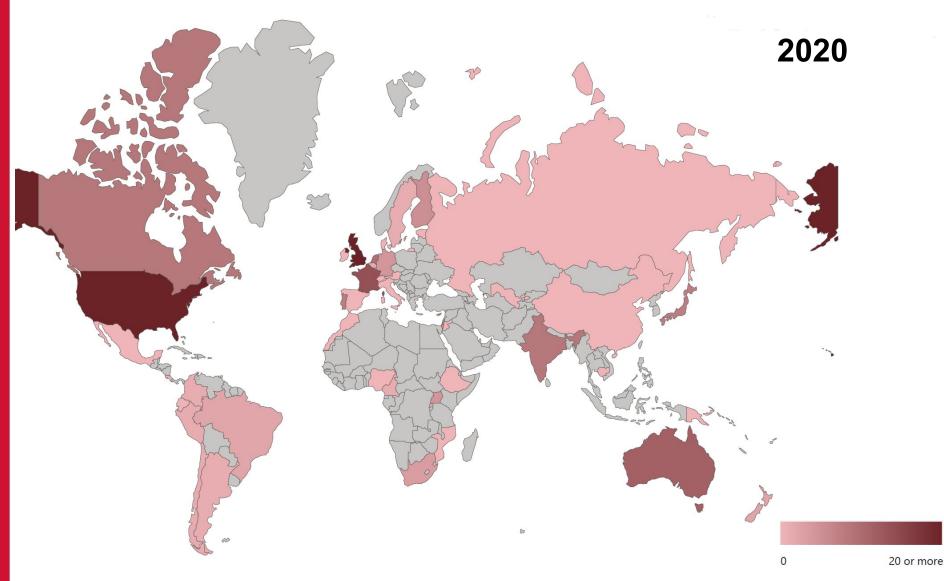
Source: Database compiled by Lazzarini et al. (2021). In this figure only investor-based contracts are included.

#### OUTCOME-BASED CONTRACTS ANNOUNCED SINCE THE PETERBOROUGH SIB



Source: Database compiled by Lazzarini et al. (2021). In this figure only investor-based contracts are included.

#### OUTCOME-BASED CONTRACTS ANNOUNCED SINCE THE PETERBOROUGH SIB



Source: Database compiled by Lazzarini et al. (2021). In this figure only investor-based contracts are included.

#### YET, SUBSTANTIAL CONTROVERSY ON HOW TO MEASURE THE IMPROVEMENTS



### The New York Times Success Metrics Questioned in School Program Funded by Goldman

By NATHANIEL POPPER NOV. 3, 2015

Brenda Van Gorder, director of preschool services at the local school district, said she was happy with the program because it had induced Goldman to pay for a program that the state would not have otherwise supported.

But she and the researcher who tested the local children, Mark Innocenti, acknowledged that they lacked certain basic data on what would have been expected to have happened to the students without the Goldman-funded preschool, and the difference in the performance of the students in the program versus other similar students who did not attend preschool.

"If we had the data — if we could follow kids without intervention — we would be able to come up with a clearer idea of what is happening," said Mr. Innocenti, a researcher at Utah State University. "Time for another study, I guess."

#### CAN WE REALLY "COMPLETE THE CONTRACTS"?

# Social Impact Bond (SIB) in Toronto (2018): government contract focused on homeless populations

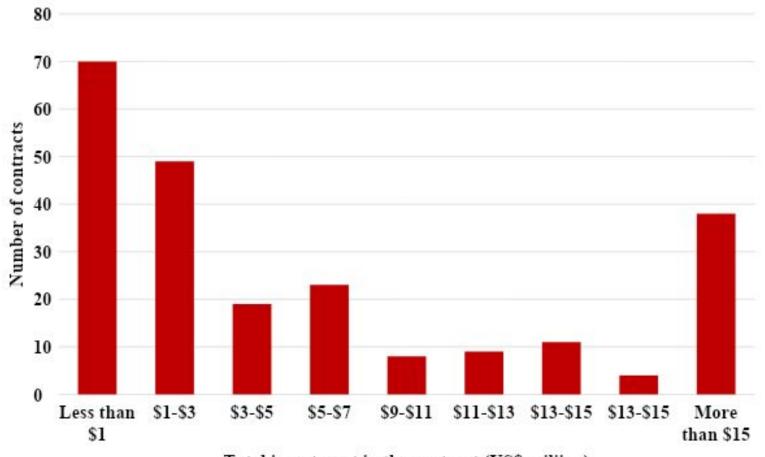


https://livewirecalgary.com/2018/10/16/calgary-non-profit-has-social-impact-bond-in-the-works/; quote from the novie *The Invisible Heart*.

TASK 1 (*easy* to measure) Was the beneficiary successfully moved off the streets?

TASK 2 (*difficult* to measure) Were the beneficiaries well treated? Are they now in "reasonable" housing conditions?

# IN ADDITION, MOST OUTCOME-BASED CONTRACTS ARE STILL "PILOT PROJECTS"



Total investment in the contract (US\$ miliion)

#### CAN THEY TAP INTO LARGER CAPITAL MARKETS?

Global capital markets: \$89 trillion



Source: Impact investors, GIIN report (2020); development banks, World Bank (2017); global capital markets, Boston Consulting Group (2020).

#### FINANCIAL TIMES

April 3, 2020 12:47 pm by Madison Darbyshire

#### Investments

# ESG funds continue to outperform wider market

More than half of ethical and sustainable funds beat the MSCI World index

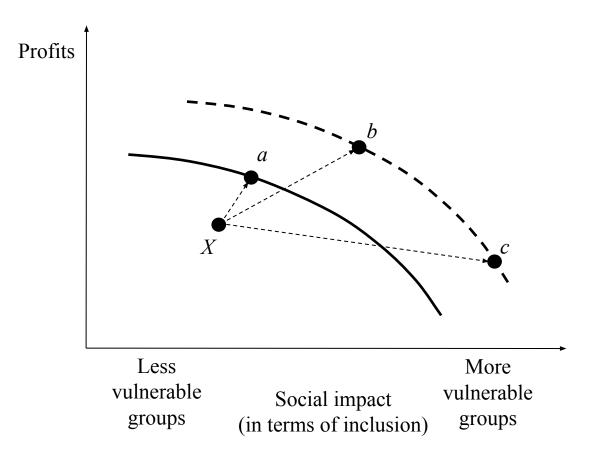


Distance learning - in this case enforced by Covid-19 pandemic - is one of the trends identified by ESG fund managers © Getty Images

THE ESG TREND: AN OPPORTUNITY TO INCREASE PRIVATE IMPACT?

#### THE "NO TRADE-OFF ILLUSION"

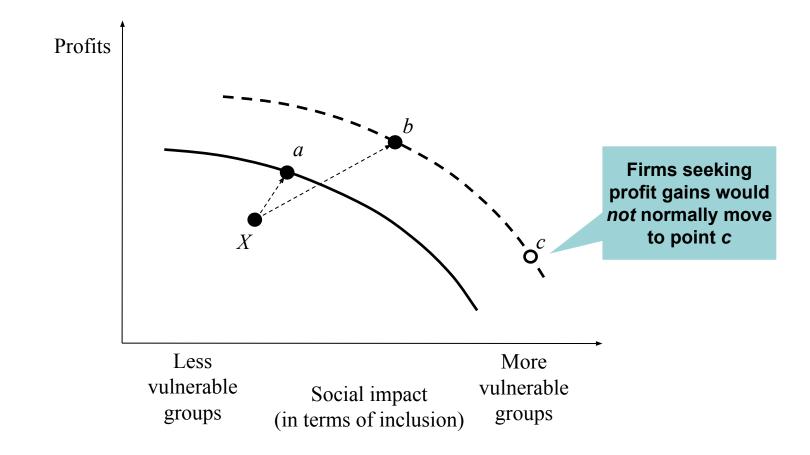
#### **Example: microcredit**



Note: The profit-impact frontier is inspired by the estimated presented in McCreless (2017).

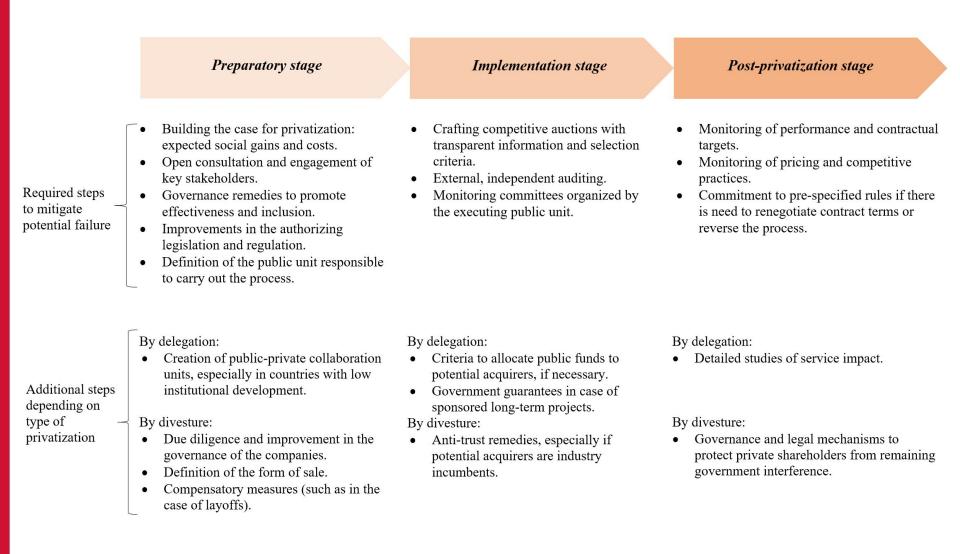
#### THE "NO TRADE-OFF ILLUSION"

#### **Example: microcredit**



Note: The profit-impact frontier is inspired by the estimated presented in McCreless (2017).

#### **A PROCESS OF PRIVATIZATION**



#### **MULTIPLE ROADS LEAD TO ROME, AGAIN**

"Among the best-performing power sectors in the developing world are some that decisively implemented the 1990s reform model and others that retained a dominant and competent state-owned utility, guided by strong policy objectives...

This evidence makes a case for greater *pluralism* of approaches going forward" (emphasis added)

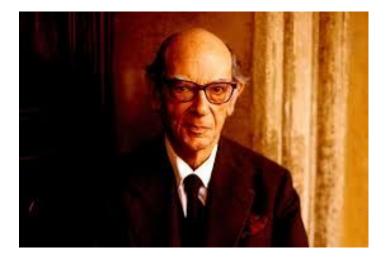


#### Rethinking Power Sector Reform in the Developing World



Vivien Foster and Anshul Rana

#### THE PLURAL CONSENSUS



Isaiah Berlin: societies evolve through distinct and plural paths. Embrace "the richness of the social alternatives between which we can choose" (Coase, 1974):

- Permeability and tolerance to distinct and diverging points of view.
- Emphasis on key social problems and their multiple potential solutions.
- Continuous assessment of performance and the causes of failures.
- Gradual improvements
  instead of radical reform.

## **THANK YOU!**

### sergiogl1@insper.edu.br